

*Relaxed Classics with the  
Sydney Symphony Orchestra*

Visual Story

**Saturday 15 February 2025  
10:00am – 11:00am**





# Acknowledgement of Country

The Sydney Symphony Orchestra acknowledges the Gadigal people of the Eora Nation, the Traditional Custodians of this land and water.

We pay our respects to their Elders past and present and extend that respect to all Aboriginal and Torres Strait Islander Peoples today.

# Inclusion Statement

We want you to know that you are welcome to be your authentic self here without judgement.

Please let us know if there is anything we can do that would make you feel more comfortable – for instance show you to a quieter area.

You are also welcome to use your own strategies to help you feel engaged and relaxed.

# About Organisation

The Sydney Symphony Orchestra is Australia's largest orchestra and performs up to 150 concerts a year.

The Sydney Symphony has 89 musicians who work full time.

The orchestra is led by their Chief Conductor, Simone Young.

Many of the Sydney Symphony's concerts are performed in the Concert Hall at the Sydney Opera House, but sometimes they perform in other venues like Sydney Town Hall where the Relaxed Classics with the Sydney Symphony concert will be.





# About Event / Location

Relaxed Classics with The Sydney Symphony Orchestra will be held at **The Sydney Town Hall**

Date: **Saturday the 15th of February**

Time: **10am–11am**

Webpage: <https://www.sydneyorchestra.com.au/concerts/relaxed-classics-with-the-sydney-symphony>

Address:

**The Sydney Town Hall  
483 George Street  
SYDNEY NSW 2000**

Phone: **(02) 9265 9333**

Sydney Town Hall Website: <https://www.cityofsydney.nsw.gov.au/landmarks/sydney-town-hall>

I will see the front of the Sydney Town Hall – it is on **George Street**.

The front door is **up the steps**.

If I need to use the accessible entrance I can enter via **Druitt St** (opposite the Queen Victoria Building).

I can use the lift at this entrance.





# Map of local area





# Accessibility features

## **Wheelchair access**

If I use a wheelchair or need step-free access, I can enter the building through the Druitt Street entrance (opposite the Queen Victoria Building). There is a lift at this entrance.

## **Wheelchair/mobility parking**

For parking, there are 3 wheelchair/mobility parking spaces nearby:  
93 Bathurst Street (1 parking space). 252 Pitt Street (2 parking spaces).

I can also park at the Wilson Car Park at St Andrews House, 464 Kent Street. I can book my parking online at [bookabay.wilsonparking.com.au](http://bookabay.wilsonparking.com.au).

If I need more parking options, I can check this link: [Accessible Parking Map](#).

# Accessibility features



## Accessible Toilets

**Ground Floor** – There are accessible toilets in the North Corridor (Druitt Street side) near the stage.

**1st Floor Gallery** – There are accessible toilets in the Northern and Southern corridors near the stage.



## Hearing Loop

If I use a hearing aid, I can use the wireless hearing loop available in the venue.



## Familiarisation tour

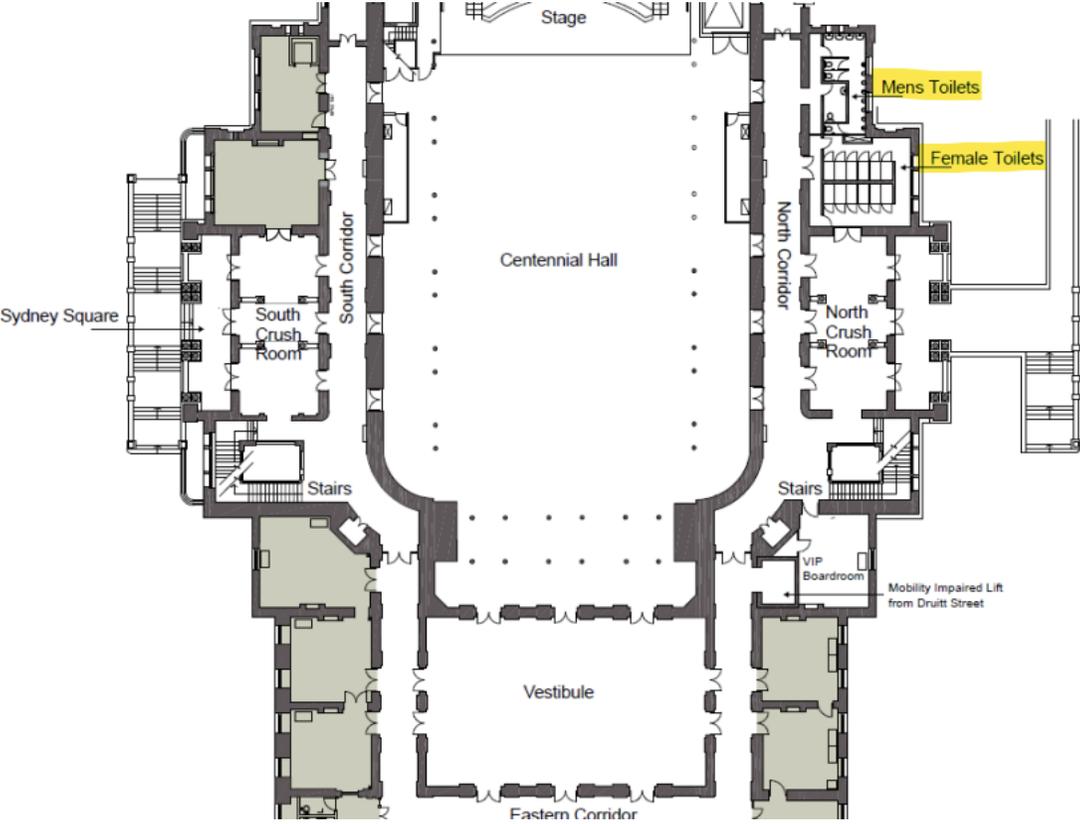
I can also ask for a familiarization tour. This is a tactile or familiarization tour to help me feel more comfortable in the building.



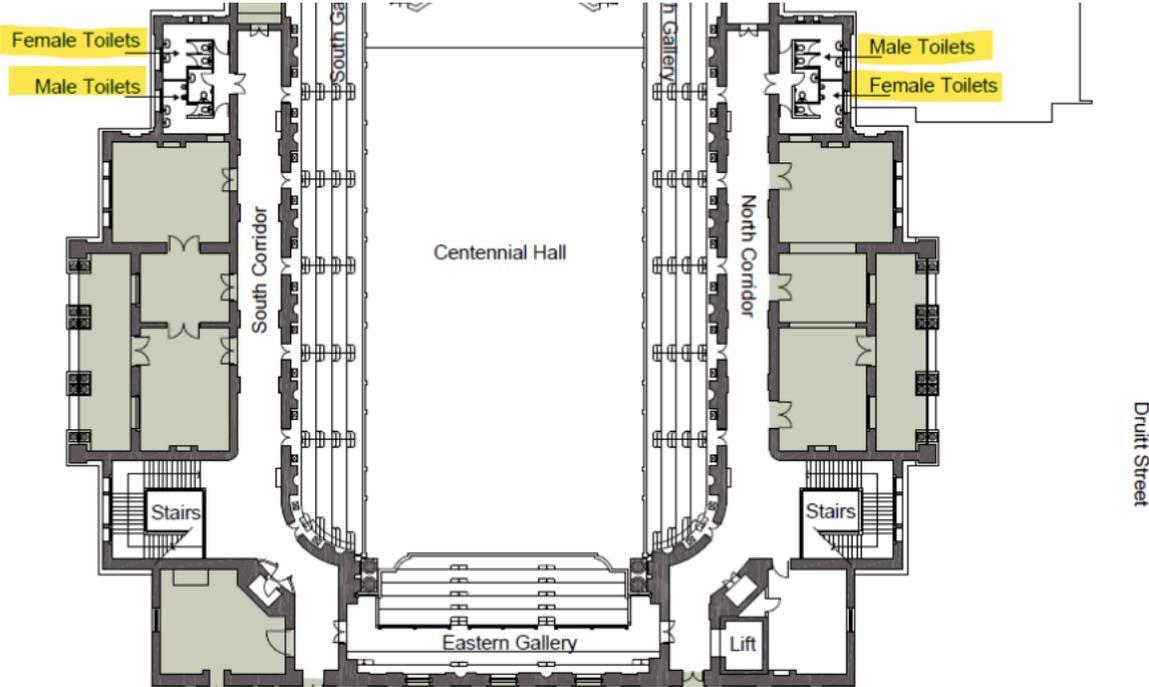
## Assistance animals

If I have a guide dog or assistance animal, I can bring them with me. I will need to email the Sydney Symphony at [info@sydneysymphony.com](mailto:info@sydneysymphony.com) before I arrive. This way, they can help make any special arrangements if needed.

Accessible Bathrooms on Ground Floor

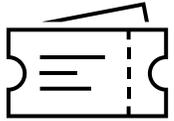


Accessible Bathrooms on 1st Floor Gallery





# Rules / Expected Behaviours



When I arrive, an usher will check my ticket.



I can move around the space, but I will not touch any instruments.



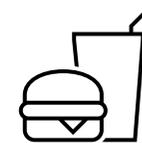
I can clap, but only after each piece of music has finished.



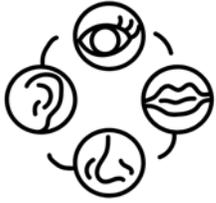
I can wear clothes that make me feel comfortable.



I will try to talk quietly. This is so I don't disrupt the performance



When I am in the venue I can only consume food and drink (excluding water) that I have bought at the Sydney Town Hall.



# Sensory information

During my visit to Sydney Town Hall, I might have different sensory experiences.

These could include:



Bright lights



Crowding



Sounds like clapping,  
announcements, instrument tuning.



Dark areas



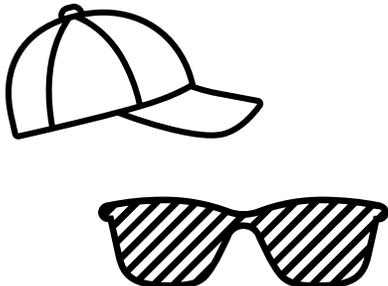
Unexpected touch

# What to bring/What not to bring

Sometimes it is busy, noisy, bright and loud at a Sydney Symphony Orchestra Concert.

I can bring things to help me enjoy the day.

Things I might want to bring include:



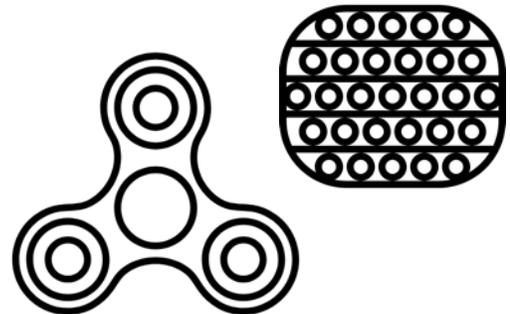
Sunglasses and Hat



Headphones



Water bottle



Sensory tools



# Food and Drink

I can buy food and drinks in the Vestibule of Sydney Town Hall (STH).

The Vestibule is the entrance area inside the Town Hall.

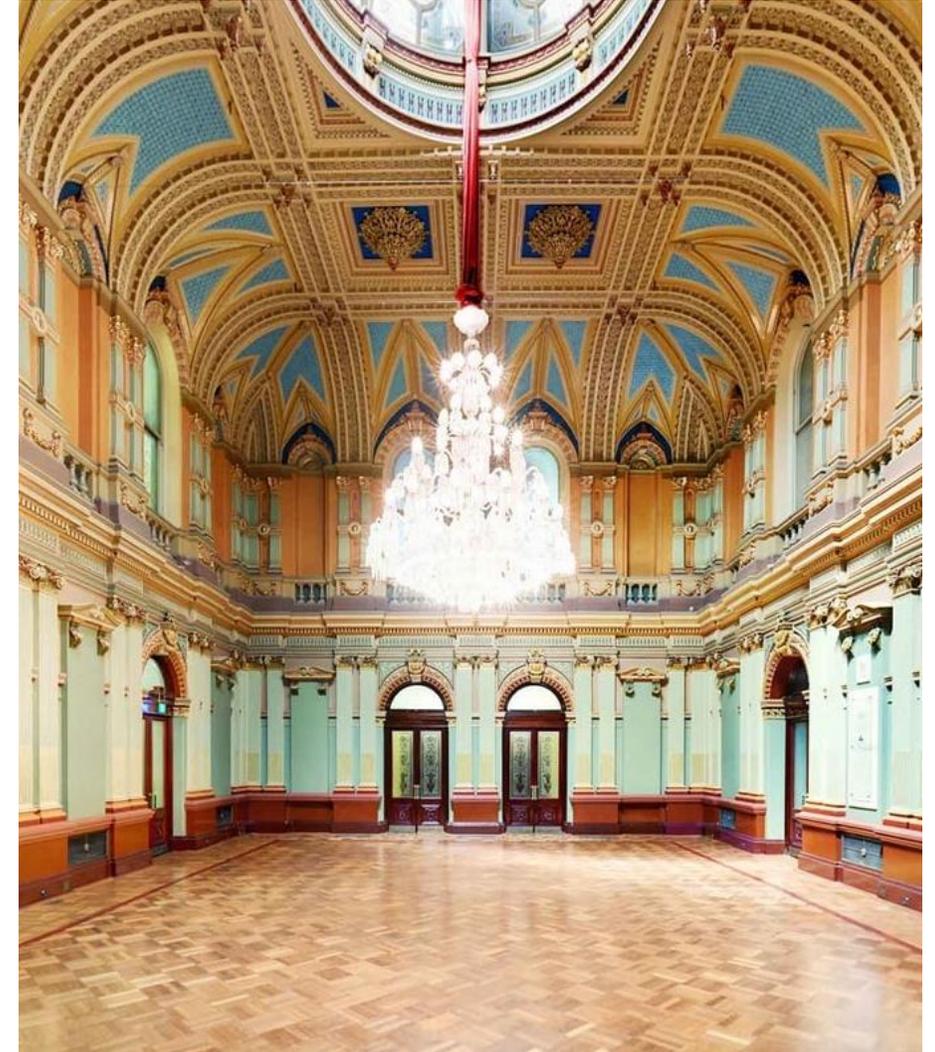
I can only pay with a bank card or credit card.

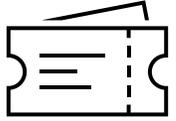
I can eat or drink the food I buy from the STH Vestibule during the concert.

I cannot bring or eat food or drinks (excluding water) from outside the STH inside the venue.

If I want to eat or drink before or after the concert, I can go to places nearby:

- **Woolworths on George Street** (across from the STH).
- **The Galleries Food Court** (access from George Street).
- **World Square Food Court** (access from George Street).





# Booking tickets/Pricing

Tickets cost **\$25.00** each.

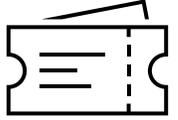
I can buy tickets on the Sydney Symphony website on the Relaxed Concerts page:

<https://www.sydneyorchestra.com/concerts/relaxed-classics-with-the-sydney-symphony>

**If I buy a full-price ticket, I can bring 1 support person with me for free.**

This could be someone with a Companion Card or someone I choose to support me.

The screenshot shows the Sydney Symphony Orchestra website. At the top, the logo 'SYDNEY SYMPHONY ORCHESTRA' is on the left, and 'Simone Young Chief Conductor' is on the right. A navigation menu includes 'Concerts & Tickets', 'Visit Us', 'Read & Watch', 'Learning', 'About Us', and 'Support Us'. There are also icons for a user profile, search, and 'Donate'. The main content area features a large image of conductor Simone Young on stage with the orchestra. To the left of the image is a purple vertical bar with the word 'CALENDAR' written vertically. To the right of the image, the text reads: 'RELAXED CLASSICS WITH THE SYDNEY SYMPHONY', 'A RELAXED CONCERT EXPERIENCE OPEN TO ALL', and 'Experience the magic of a live symphony orchestra performing some of the most beautiful music ever written, in a laid-back concert environment open to all.' Below this is a black box with white text: 'Sydney Town Hall', 'Sat 15 February, 2025, 10:00am', and 'On Sale'. A white 'BOOK' button is on the right, and a 'Chat' button is at the bottom right. The word 'Venue' is written below the black box.



# Booking tickets/Pricing

## Refunds:

If I can't come to the concert, I can get a full refund.

I can call the Sydney Symphony Box Office at **8215 4600** or email [info@sydneysymphony.com](mailto:info@sydneysymphony.com) to cancel my booking.

The Box Office is open **Monday to Friday, 9:00 am – 4:00 pm.**

If I need to cancel on the day of the concert, I can email [info@sydneysymphony.com](mailto:info@sydneysymphony.com).

A staff member might ask why I need a refund, but it's only to help me.



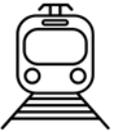
# Planning my journey



Train: I can take a train directly to Sydney Town Hall. It stops at **Town Hall Station** on **George Street**.



Bus: I can take a bus to **Park Street**, which is a **5-minute** walk from the venue.



Light Rail: The light rail station is called **Town Hall Station**, and it's right outside the venue on **George Street**.



Ferry: The nearest ferry stops at **Darling Harbour Wharf**, which is a **15-minute** walk from the venue.



Taxi: The closest taxi rank is at **Pitt Street** and **Castlereagh Street**, about a **5-minute** walk away.



Metro: I can also take the metro to **Gadigal Station**, which is a **5-minute** walk from the venue.



# Planning my journey



Bike: I can park my bike at the facilities available on both the **Druitt St forecourt** and the **Sydney Square** side of the building.

Parking: I can park at the **Wilson Parking car park at 464 Kent Street**. I need to **pre-book** my parking at [bookabay.wilsonparking.com.au](https://bookabay.wilsonparking.com.au).

Public Transport: For more information about public transport, I can call **131 500** or visit [transportnsw.info](https://transportnsw.info)

# Arriving

I will arrive at the main Sydney Town Hall door on **George Street**.

If I need to pick up my concert ticket, I can collect it from the Box Office.

The Box Office entrance is at the top of the stairs to the left-hand side.

If I already have my ticket, I can go to the top of the stairs and an usher will check my ticket.



# Collecting tickets

If I need to pick up my concert ticket, I can collect it from the **Box Office**.

I will give the Customer Service Representative my order number or my full name and they will give me my ticket.

I can find my order number on the order confirmation email I received from [info@sydneysymphony.com](mailto:info@sydneysymphony.com).



# Arriving

After I walk through the foyer, I will enter **The Vestibule**. This is a big room in front of the Centennial Hall, where the performance will be. An usher will look at my ticket at the doorway to Centennial Hall to see where I am seated.

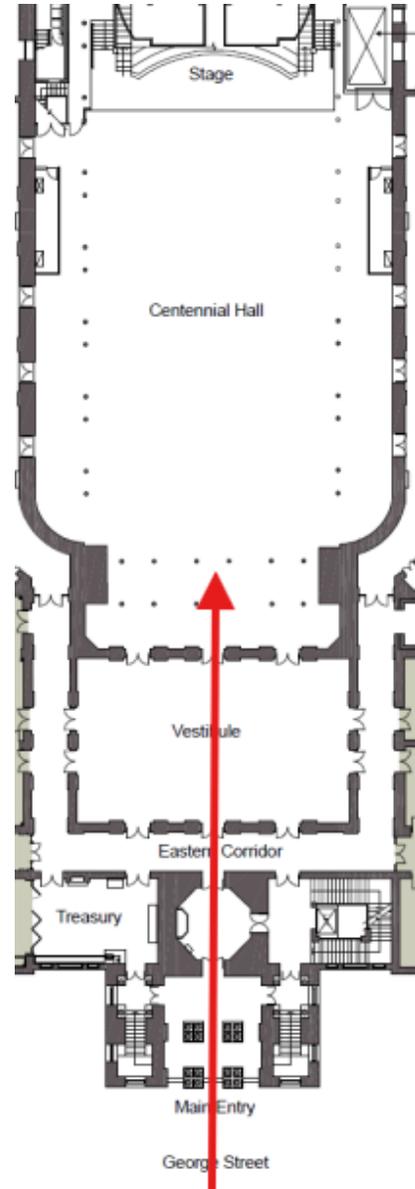


# Arriving

I will go through the doorway from The Vestibule and enter this room; the **Centennial Hall**, an usher will help me find my seat.



# Arriving





# Sequence of events

When the performance starts, there will be an announcement to welcome the audience and remind people to **turn off their mobile phones**.

Then, the conductor, **Benjamin Northey**, who conducts the orchestra, will walk onstage. People will start clapping to welcome him.

I can read more about Benjamin Northey on the Sydney Symphony Orchestra website:  
<https://www.sydneyssymphony.com/musicians/benjamin-northey>





# Sequence of events

The orchestra will start playing the music in the order listed below.

## CONCERT PROGRAM

**MENDELSSOHN** A Midsummer Night's Dream: Overture (12 minutes)

**BIZET** Carmen (selections) (6 minutes)

**MAX RICHTER/VIVALDI** The Four Seasons Recomposed: Spring 1 (3 minutes)

**BARRY** Out of Africa: Main Title (3 minutes)

**ELENA KATS-CHERNIN** Wild Swans Suite: Eliza Aria (3 minutes)

**RAVEL** Bolero (13 minutes)

## ARTISTS

**BENJAMIN NORTHEY** conductor

**TIMOTHY CONSTABLE** presenter



# Sequence of events

I can learn more about the music in this concert and the instruments in the orchestra in the concert guide available here:

<https://www.sydneyorchestra.com/uploads/images/Program-Books/2025/2025-Relaxed-Classics-with-the-Sydney-Symphony-Concert-Guide.pdf>





# Sequence of events

A presenter, **Timothy Constable**, will also be onstage talking about the music in between.

If I want to move around the Centennial Hall space during the concert, **I am welcome to do so.**

The concert will last about **1 hour**, and there will be **no interval.**





# Sequence of events

## [Relaxed Classics with The Sydney Symphony - Spotify Playlist](#)



Playlist  
**Relaxed Classics with the Sydney Symphony**  
 Experience the magic of a live symphony orchestra performing some of the most...  
 Sydney Symphony Orchestra • 9 songs, 43 min 21 sec

▶ + ... List ☰

#	Title	Album	Date added	🕒
1	 Overture "A Midsumm... Felix Mendelssohn, Bosto...	Mendelssohn: A Midsu...	2 weeks ago	11:55
2	 Carmen Suite: Prélude Georges Bizet, Sydney Sy...	The Perfect Evening: Fr...	2 weeks ago	1:12
3	 Carmen Suite: Aragon... Georges Bizet, Sydney Sy...	The Perfect Evening: Fr...	2 weeks ago	2:11
4	 Carmen Suite: Séguidi... Georges Bizet, Sydney Sy...	The Perfect Evening: Fr...	2 weeks ago	1:48
5	 Carmen, WD 31, Act II: ...	The Perfect Evenina: Fr...	2 weeks ago	2:32



# Frequently asked questions

## **Where are toilets/accessible toilets located?**

Accessible unisex toilets are available on each publicly accessible floor of the building.

## **Where can I get help?**

The ushers on the **side of the hall** will be happy to help me with any questions.

## **Where can I go if I feel overwhelmed or need somewhere quiet?**

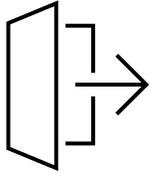
**The Vestibule**, which is outside the hall, is quieter than the Centennial Hall. I can also step outside if I need a break.

## **How will I find out about any disruptions or changes?**

The Sydney Symphony Orchestra will contact me by **email or text** if there are any changes to the performance.

## **Who should I contact for more information?**

For more information about the performance, I can contact the Sydney Symphony Orchestra at **02 8215 4600** or [info@sydneysymphony.com](mailto:info@sydneysymphony.com). For more information about the venue, I can contact **02 9265 9333**.



# Getting home/leaving

The performance will end at **about 11:00am**.

To exit the venue, I can head towards the **back of the hall** or use a nearby exit where the ushers will open the doors.

If I prefer, I can wait in my seat until the crowd has gone down, or I can leave quickly when the performance ends to avoid queues.

Once I have picked up any items from the cloakroom, I can exit through the **main entrance**.

There are lots of public transport options nearby, including **light rail, train, metro, and bus**.

Thank you and we hope you visit again



# Ticket booking steps

# Standard ticket booking process

**Step 1** – Go to website page  
<https://www.sydney-symphony.com/concerts/relaxed-classics-with-the-sydney-symphony>

**Step 2** – Select BOOK button.

Sydney Town Hall

Sat 15 February, 2025,  
10:00am

On Sale

BOOK

Venue

Sydney Town Hall

^ ALL PRICES | ♥ ADD TO WISHLIST

Reserve General Admission

Adult \$25.00

\*Booking fee of \$8.95 may apply. Support person's ticket free with any paid ticket.

# Step 3 – Read information on Support Person’s ticket requirements and scroll down to select ticket/s required.

LOGIN | View Cart  <sup>0</sup> | Promo Code: ACCESS

The Sydney Symphony Orchestra is committed to make our performances more accessible. We therefore offer for each paid ticket a free support person's ticket to this performance. Typically this is a holder of a Companion card or your nominated Support person *Relaxed Classics with the Sydney Symphony* only. Please book the total number of tickets you require under support person's ticket and the price will be amended in your cart.

From Saturday 15 February 2025 10:00am



## RELAXED CLASSICS WITH THE SYDNEY SYMPHONY

**Step 4** – Select number of tickets required and type of ticket required (Standard or Support Person).

**Step 5** – Click ‘ADD TO CART’ button.

Saturday 15 February 2025 10:00am

General Admission

### Available Reserves

	Price	Quantity
Standard	\$25.00	<input type="text" value="0"/> ▾
Support Person's Ticket	\$25.00	<input type="text" value="0"/> ▾

ADD TO CART

# Step 6 – Select ‘CHECK OUT’ Button.

Please note - Support Person’s ticket will convert to \$0 in the cart, if an even quantity of Support Person’s ticket price types are selected.

Your Support person's free ticket has been applied!  
Please, select Check Out below to finalise your booking.

*All prices are in Australian Dollars.*

**RELAXED CLASSICS WITH THE SYDNEY SYMPHONY** **\$25.00**

Saturday 15 February 2025 10:00am

General Admission

General Admission	1 Item(s)	Support Person's Ticket	\$25.00
General Admission	1 Item(s)	Carer's Ticket	\$0.00

Subtotal \$25.00  
Total (AUD) \$25.00

CONTINUE SHOPPING

CHECK OUT

**Step 7** – Select either ‘LOGIN’ Button if an account has been used previously. OR select ‘CREATE AN ACCOUNT’ Button to fill in details.

Time remaining: 26:24 | View Cart  <sup>1</sup> | Promo Code

Log in to your account

### EMAIL AND PASSWORD

Email Address *Required*

Password *Required*

**LOGIN**

[FORGOT PASSWORD?](#)

### NEW TO THE SYDNEY SYMPHONY?

Create an account to book online

**CREATE AN ACCOUNT**

Continue as a Guest

**CHECKOUT AS GUEST**

**Step 8** – Enter the email address to receive confirmation and ticket.

**Step 9** – Enter a password for the account that will be used each time to log in to the account.

 LOGIN ⌚ Time remaining: 24:10

## CREATE A NEW ACCOUNT

### EMAIL AND PASSWORD

**Email Address** *Required*

**Password** *Required*

**Confirm Password** *Required*

# Step 10 – Enter First Name, Last Name, phone number, home address, home suburb, home country, home state and home postcode to complete the account creation.

## ACCOUNT INFORMATION

**Prefix**

**First Name** *Required*

**Middle Name**

**Last Name** *Required*

**Suffix**

**Phone Number** *Required*

## STREET ADDRESS

**Address** *Required*

**Suburb** *Required*

**Country** *Required*

**State** *Required*

**Postcode** *Required*

**Step 11** – Option to select preferences to receive further information can be selected or ignored.

**Step 12** – Select ‘CREATE ACCOUNT’ to complete creation of the account.

## ACCOUNT PREFERENCES

### Brochure Request

Send me a 2025 Season Brochure

### Email Preferences

Education Updates

Special Offers & Presales

Stay Tuned – Fortnightly eNews

### Contribution Interests

Community Engagement

Education

Emerging Artists

Visiting Artists

**CREATE ACCOUNT**

**Step 13** – Scroll to bottom of the Summary and Payment page (which provides a summary of account information, delivery method and ticket booking information.) and tick the tick box to agree to the Terms and Conditions.

**Step 14** – Select ‘PAY NOW’ button.

**Before you complete your order:**

**Terms and Conditions** *Required*

I agree to the [Terms and Conditions](#)

**Special Offers**

I want to receive special offers and updates from partners of the Sydney Symphony

**PAY NOW**



**Step 15** – Enter credit card details for payment and hit ‘SUBMIT’ button.

Payment Checkout

Amount: \$25.00 (AUD)

Credit Card Payment

Card Number:\*

Name On Card:\*

Expiry Date:\*

CVC:  [What is CVC?](#)

**Submit**